

ROBOTISATION | CAR INSURANCE

Automatisation of the car insurance validity check process of ALD Automotive's clients

Car insurance validity check of ALD Automotive's clients

- Manually to date: **19 days**
- Now by a robot: **25 minutes**
- **Savings: 1 FTE**
- **Processed: 3000 items per month**



Process speed increase
from **19 days** to **25 minutes**

- 1** Launching the process at a precisely set time
- 2** On a regular basis, compiling a registration number report of the company's current clients
- 3** Executing a car insurance check according to the registration numbers retrieved from a public internet database
- 4** Compiling a database with information about the insurer, insurance validity, type and make of each vehicle
- 5** Compiling a report of cars where the valid insurance isn't confirmed
- 6** Sending the report to customer service to have the insurance validity confirmed with the customer



ALD Automotive's clients who have their car insured individually are obligated by contract to ensure the car is properly insured.

Automatic process of insurance validity check:

- guarantees the company the supervision over the performance of contractual obligations
- decreases the risk for both the company and the client in case the car is damaged – especially in case of damages that are covered by the civil liabilities with respect to the use of vehicles that would not be paid by the insurance company if the insurance was invalid
- decreases the error rate in comparison with a manually processed check
- significantly increases the check's processing speed
- markedly decreases the costs to perform the check

“The developed solution exceeded our expectations and with regard to the continually growing portfolio of our clients, it is bringing significant time savings. At the same time, the risk is decreased that the client would not have their car insured despite their contractual obligations.”

Jan Kubíček
Head of Insurance Department



ALD Automotive is the world-leading provider in operating leases for personal and utility automobiles. The company is part of a strong financial group Société Générale. In Czech Republic, it ranks in its field among the three largest companies on the market. ALD Automotive focuses on leasing products for corporate clients no matter the number of cars in their fleet. In the world, ALD Automotive Group operates in 41 countries. In Czech Republic it launched its services under the name of ALD Automotive and it manages over 18 000 vehicles.

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StringData, Ltd. is a company that has been operating on the market for over 20 years and is a strategic partner for a number of banks and non-banking institutions in the area of information technologies. It has also been the winner of the Deloitte Technology Fast500 EMEA for several times. We have ISO 9001 certification and we hold the NBU (NSA Certification to access “restricted” information.

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